



North Iowa Area Council of Governments
 525 6th Street S.W. • Mason City, Iowa 50401
 641-423-0491 • 641-423-1637 fax
 niacog@niacog.org

Reasonable Modification Complaint Form

It is the policy of the Region 2 Transit System to uphold and assure full compliance with the Americans with Disabilities Act (ADA), and all related statutes. ADA and related statutes provide that transportation entities are required to make reasonable modifications/accommodations to policies, practices, and procedures to avoid discrimination and ensure that their programs are accessible to individuals with disabilities under any program or activity receiving Federal assistance. Any individual that believes they have not been provided with a reasonable modification for disability under DOT 49 CFR Parts 27 & 37 and related statutes in receiving Region 2 Transit services may file a written complaint to the following address:

Mail:
North Iowa Area Council of Governments
525 Sixth Street S.W.
Mason City, Iowa 50401-5058

Fax: 641-423-1637

E-mail: niacog@niacog.org

More information about transit-related ADA requirements may be found on the Federal Register
<http://www.gpo.gov/fdsys/pkg/FR-2015-03-13/pdf/2015-05646.pdf>

I believe that Region 2 Transit has failed to comply with the following program requirements:

- Americans with Disabilities Act (ADA)
- 49 CFR Parts 27 & 37
- Not Applicable Other
- (specify):

Attach additional details on separate sheet

Name: _____

Street Address: _____

City: State: Zip Code: _____

Telephone Numbers:

Home: _____

Cell: _____

E-Mail Address: _____

Are you filing this complaint on your own behalf? Yes No

If not, please supply the name and relationship of the person for whom you are filing this complaint:

Please explain why you have filed for a third party: _____

Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party: Yes No

*Signature: _____

Date: _____

***We cannot accept a complaint without a signature, so please sign the form after printing it.**